

IER selected to supply TVMs to Renfe

IER – partner of the major European railway operators and system integrators – has been selected by Siemens and Renfe to supply the Spanish railway operator with 210 Ticket Vending Machines for its high-speed line network.



The Ticket Vending Machines will be installed at Spain's larger stations. They are part of the new automated ticketing services deployed by Renfe in anticipation of the implementation of the high-speed lines (AVE) to Barcelona, Malaga and Valladolid.

The IER TVMs have been selected by Siemens and Renfe to introduce self-service and provide passengers with the ability to carry out numerous operations by themselves: change tickets for the same day, print boarding passes, issue "Club AVE" tickets, and change seat selection...

Mr. Santiago Flores, Renfe IT Manager (Jefe Gabinete Sistemas de Informacion), says: *"With this introduction of self-service, our main objective is to offer our passengers a better and more flexible commercial service by making many operations easier while making them secure thanks to the latest technology used in the IER TVMs".*

The IER TVMs include barcode and contactless readers to process all types of documents and cards and also include a credit card payment module. The IER TVMs are designed for a maximum ease of use. The height and reach of all user interfaces are accessible to all passengers, including disabled persons. Operations are made simple and fast for the users.

For the operator, special care is given to the security aspects with an anti-vandalism touch screen as well as alarm and built-in technical surveillance devices. Once installed, the TVMs will be maintained onsite by IER's service teams.

Mr. Juan Carlos Perez Calleja, Siemens Account Manager (Gerente de Cuenta), says: *"The IER TVM technology and functionalities meet every need expressed by Siemens and Renfe. Moreover, our long-standing and fruitful partnership with IER in the air transportation market and their large experience of the TVM technology – they have already equipped the French Railways (SNCF) with over 1,500 TVMs – as well as the high quality of the service provided convinced us."*

A first quantity of 60 units will be delivered and installed by December 21st, 2007 for the official opening of the Madrid – Barcelona high-speed line. Another 30 units will be delivered in early 2008 and the rest of the units ordered within 2 years.

Jean-Luc Rauline, IER Spain's General Manager says: *"IER has been established in Spain for a long time. We are delighted to reinforce our position in the Ground Transportation Market thanks to this new contract with our partners Siemens and Renfe."*

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About IER

IER, subsidiary of Bolloré Group, develops solutions to optimize operational efficiency and enhance security in flow processing of people, vehicles and goods in the transportation and logistics industries.

IER is the world leading designer and manufacturer of ticketing, self-service, boarding control solutions and access control equipment for the major transportation networks.

IER is a leading ground transportation provider, with over 1,500 Ticket Vending Machines installed in France alone. IER is a close partner to some major European railway operators and system integrators, including the French, Spanish and Belgian railways. IER offer for the ground transportation market includes a comprehensive range of ticket printing solutions including desktop workstations as well as Ticket Vending Machines.

IER is also one of the world leaders in secure access control equipment for building, public transportation networks and public or sensitive facilities, for pedestrians and vehicle traffic and is a major player in the automatic identification and traceability market as well as in RFID solutions.

IER ensures sales and technical support to its customers throughout the world with its network of subsidiaries and offices in France, Belgium, Canada, China, Germany, Singapore, Spain, United Arab Emirates, United Kingdom and United States.

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